

CYBERSECURITY OFFICE HOURS



endsight 

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About Stephen Hicks

- Over 25 years in IT (over a decade in cybersecurity).
- Over a dozen technical certifications
- MBA from Saint Mary's college
- Majority of career working with SMBs



Stephen Hicks

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ABOUT



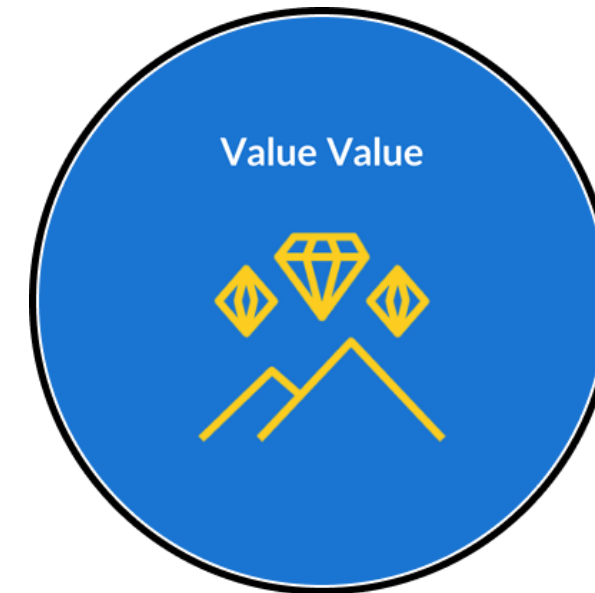
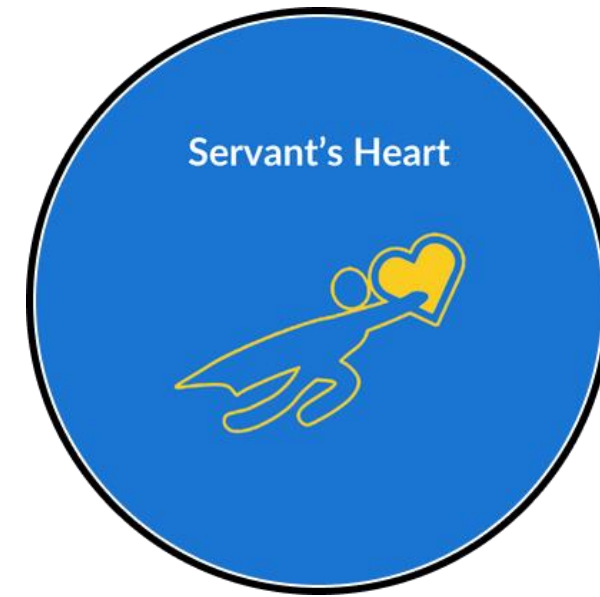
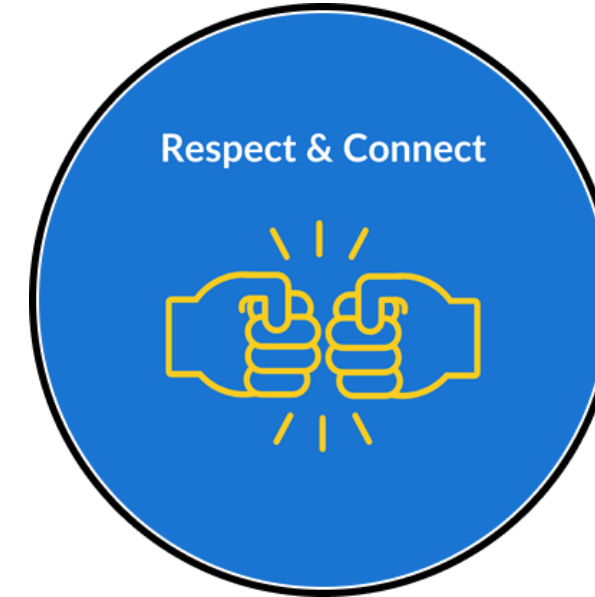
Right of Boom 2025: Capture the Flag
2nd Place



MSP 501
Channel Futures.. 2024

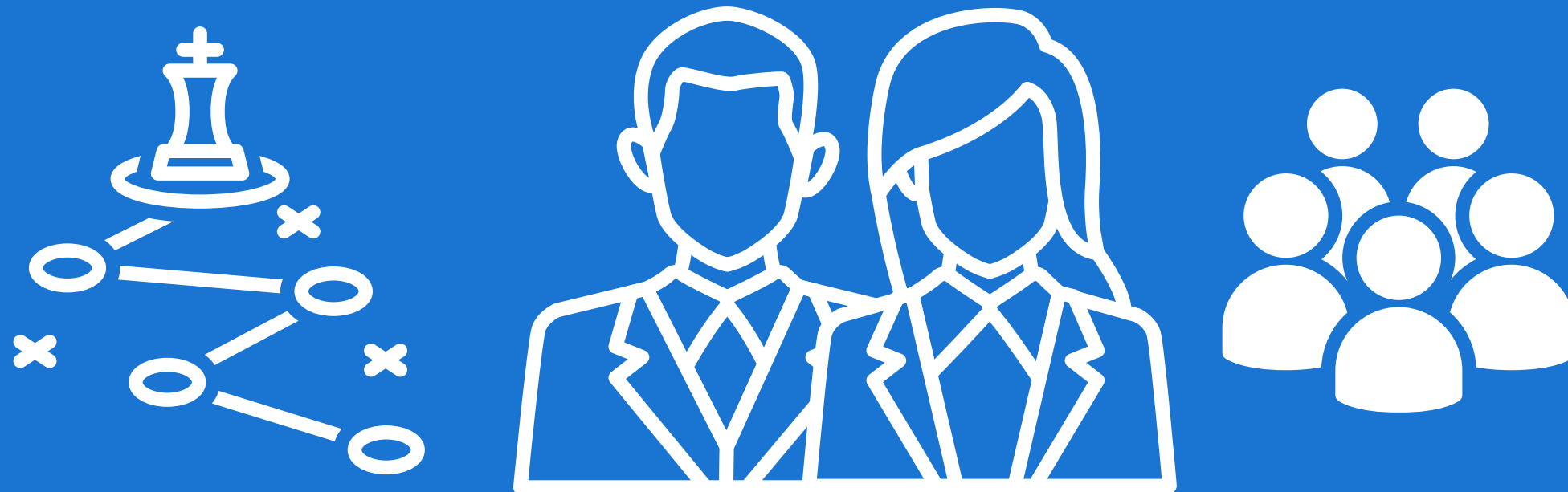


Gold: Best Computer Services
2024 - Best of Napa County



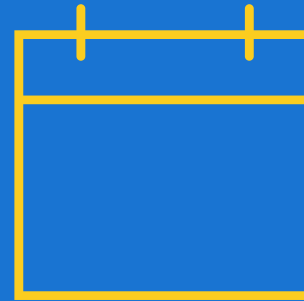
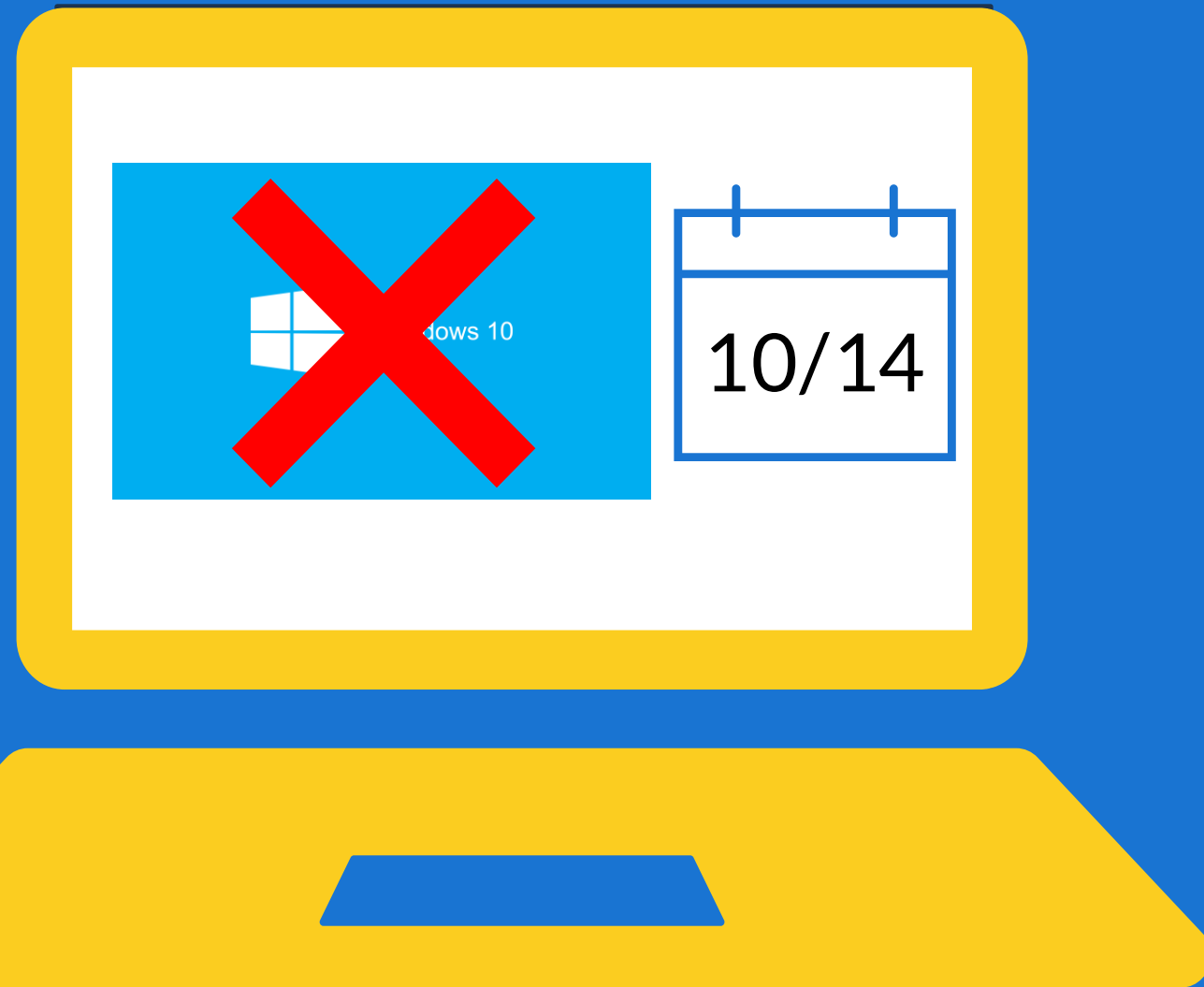
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WHAT THIS IS INTENDED TO BE



- **High level**, strategic discussion
- Suitable for **C-Suite**
- **Not tactical**, not user focused

Windows 10 End of Life



Windows 10 goes EOL on Oct 14, 2025. This means Microsoft no longer patches for security or technical support.

- This means Microsoft no longer patches for security or technical support.
- This also means vendors will soon stop offering technical support for products on Windows 10.



What this means for security, patching, and support?



Endsight's approach to this?

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VPN Issues this quarter



Endsight had two VPN compromises in 2025 that led to significant breach.

What is a VPN compromise and how does it happen?

What is the potential damage from a VPN compromise?

How does Endsight recommend addressing this risk?

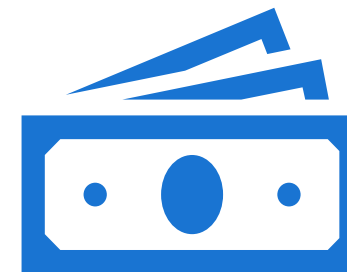
Microsoft fees for license noncompliance



Microsoft has started heavily auditing license usage in 365



Microsoft's EULA requires a Microsoft 365 license for any account benefitting from a feature in 365.



Microsoft can demand back fees and penalties



How this impacts security and compliance?

Oracle Compromises

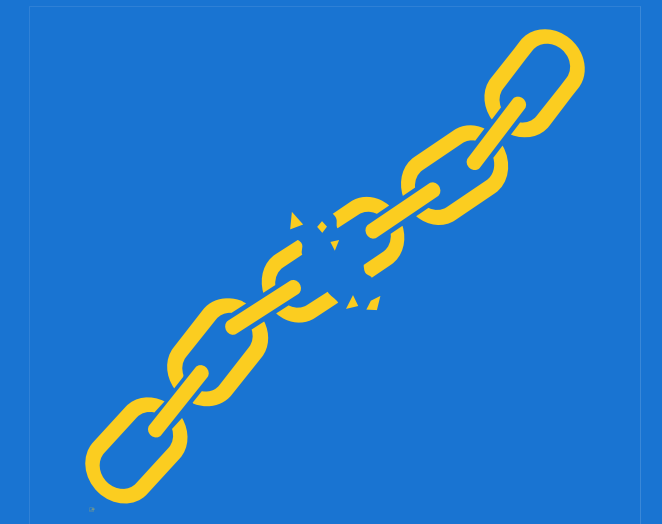
Oracle has experienced two significant data breaches in as many months.

They had (of course) previously reported no compromise



Supply chain attacks and their associated characteristics

The importance of vendor reviews and credential segmentation



Oracle (Continued)



How can I check?



How can I remove it?



What does this mean?

What this means
for users and
administrators of
networks?

Is my
information
on the Dark
Web?

Password managers

Defense in Depth

(People, Process, Technology)

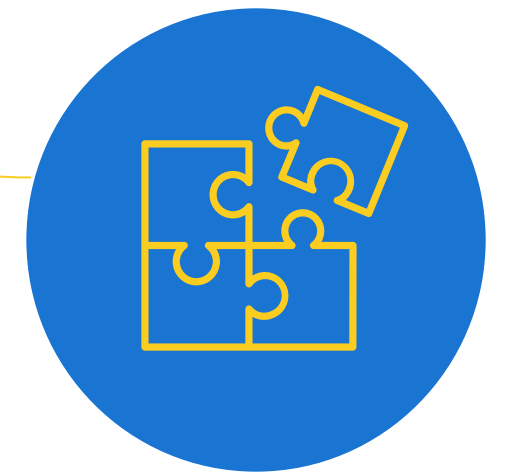


Is Your House in Order?



Take that information to internal stakeholders and see if that's an appropriate risk profile

Work with us to remediate and mitigate the inappropriate risks



Contact Technical Account Manager or Sales Rep to setup a call with us. (Or answer "Yes" in the form)

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SUMMARY

- People are the single most important piece!
 - People
 - Process
 - Technology (in that order)
- Windows 10 EOL (and end of life in general).
- VPN technology and its inherent weaknesses.
- Personal information is for sale on the dark web. Oracle is not the only source.
- Continual audits and reviews are the most effective, least expensive security solution.

Q&A

- Salesforce asks me to change my password constantly (annoying) but Microsoft 365 never does. Something in the middle is probably ideal. What's the recommendation? Also how about 2FA for 365? That's never engaged either but I wouldn't want to deal daily.
- How does AI integrate with IT security?

Office Hours

- **August 7th @ 1 PM PST.**
 - To register:
 - Scan the barcode
 - Go to: <https://get.endsight.net/cybersecurity/office/hours>
 - Email akreps@endsight.net to register
 - Answer "Yes" in the poll.
 - We can also auto register you for the remaining 2025 sessions



AI/Copilot Webinar

- June 26th @ 1 PM PST.
- Similar format to Office Hours, but with some training.
 - To register:
 - Scan the barcode
 - Go to: <https://www.endsight.net/development/webinar>
 - Email akreps@endsight.net to register
 - Answer "Yes" in the poll.





Thank you!

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